

QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME

France Telecom Corporate Solutions L.L.C.

QUARTER / YEAR

Q1 / 2014

MONTH:

	<u>October</u>	<u>November</u>	<u>December</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
New Service Applications Held over 30 Days	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
Customer Out of Service Clearing Times (%)	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
New Installs and Re-Installs Completed w/in 5 Days (%)	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
Commitments Fulfilled (%)	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
Number of Lifeline Customers	<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: FTCS is a non-facilities based reseller with zero
(0) customers in SC. All service functions are performed by the underlying
carriers; however, FTCS is currently providing no services in NC.

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